

## iDCS 500 Product Features

### Account Code Entry

- Forced-Verified
- Forced-Not Verified
- Voluntary

### Account Code Key (M Version)

### Account Code Key-One Touch

### All Call Voice Page

### Attention Tone

### Authorization Codes

- Forced / Voluntary

### Auto Attendant

### Automatic Hold

### Background Music

### Call Activity Display

### Call Costing

### Caller Identification

- Automatic Number ID
- Calling Line Identification

### Calling ID Features\*

- Name/Number Display
- Next Call
- Save Caller ID Number
- Store Caller ID Number
- Inquire Park/Hold
- Caller ID Review List (L Version)
- Caller ID Review List (M Version)
- Investigate
- Abandon Call List
- Caller ID on SMDR
- Number to Name Translation
- Caller ID Send

### Call Forwarding

- All Calls
- Busy
- No Answer
- Busy/No Answer
- Forward DND
- Follow Me
- External
- To Voice Mail
- Preset Destination
- Call Forward Busy (LE Version)
- Call Forward No Response
- Call Forward Unconditional

### Call Hold

- Exclusive
- System
- Remote

### Call Park and Page

### Call Pickup

- Directed
- Groups
- Established (L Version)

### Call Waiting/Camp-On

### Caller Emergency Service ID

### Chain Dialing

### Chain Forward (L Version)

### Class of Service

### Common Bell Control

### Conference

- Add On (5 Party)
- Unsupervised
- Split (L Version)

### Computer Telephony Integration\*

- Smart Centre
- Smart Operator

### Customer Set Relocation

### Database Printout

### Daylight Saving Time-Automatic

### Dialed Number Identification Service

### Direct In Lines

### Direct Inward Dialing (DID)

- T1/Copper
- Day/Night Routing
- Busy or Camp-On Option
- MOH Source

### Direct Inward System Access (DISA)

### Direct Trunk Selection

### Directory Names

### DISA Security

### Distinctive Ringing

### Door Lock Release

### Door Phones

### E & M Tie Lines (T1/Copper)

### Executive Barge-In (Override)

- With Warning Tone
- Without Warning Tone
- Trunk Monitor
- Service Observing

### External Music Interfaces

### External Page Interfaces

### Flash Key Operation

### Flexible Numbering

### Ground Start Trunks (T1/Copper)

### Hot Line

### In Group/Out of Group

### Incoming Call Distribution

### Incoming/Outgoing Service

### Individual Line Control

### LAN Interface

### Least Cost Routing

### Live System Programming

- From any Display Keypad
- With a Personal Computer

### Meet Me Page and Answer

### Memory Protection

### Message Waiting Indications

### Message Waiting Key

### Microphone On/Off per Station

### Music on Hold-Flexible

### Music on Hold-Sources

### Networking

### Off Premises Extensions (OPX)

### Operator Group

### Overflow

- Operator
- Station Group

### Override Code

### Paging

- Internal Zones (4)
- External Zones (4)
- All Internal
- All External
- Page All

### Park Orbits

### Prime-line Selection

### Private Lines

### Programmable Line Privacy



### Programmable Timers

### Recalls

### Remote Programming-PC

### Ring Modes

- Time Based Routing-Plans
- Holiday Schedule
- Temporary Override

### Ring Over Page

### Secretary Pooling

### Single Line Connections

### Speed Dial Numbers

- Station List (50 Max)
- System List (500 Max)

### Speed Dial by Directory

### Station Hunt Groups (30)

- Distributed
- Sequential
- Unconditional

### Station Message Detail Recording

### Station Pair

### System Alarms

### System Maintenance Alarms

### System Directory

### Tenant Services (2)

### Toll Restriction

- By Day or Night
- By Line or Station
- Eight Dialing Classes
- Special Code Table

### Toll Restriction Override

### Tone or Pulse Dialing

### Traffic Reporting

### Transfer

- Screened/Unscreened
- Voice Mail Transfer Key
- With Camp-On

### Trunk Groups (11)

### Uniform Call Distribution (UCD)\*

- UCD Groups
- Call Statistics
- Agent Statistics
- Group Supervisors
- Printed Reports

### Universal Answer

### Virtual Single Line Telephone

### VoIP

### Walking Class of Service

\*Requires optional hardware and/or software. Ask your dealer for details.